**Interview 1:**

**Name:** Nicole Weingartner

**Designation**: Diplom-Finanzwirt(FH)

Student Manager

1. How long does it take to make a decision on the application once the process has started?

I am not involved in the process

1. What are the factors considered when selecting a student for the applied course?

Grades, motivation letter and curriculum vitae

1. Is Curriculum Vitae really required to be uploaded for applying to the university, apart from academic certificates?

Yes

1. Does the university have an online presence? How good is it?

Yes, quite good, I guess

1. What are the marketing strategies taken up to attract new students?

Usually it is decided by marketing and international office

1. Do you think it would be helpful to have an interaction system other than E-mail and phone calls with the applicants?

Maybe

1. What are the general issues faced by students while applying through the university portal for which they contact the university?

Visa issues, Housing issues and money refund.

1. What are your views on adding Live Chat feature to the University portal?

Might be good for facilities

1. Are there any drawbacks that you are aware of that is existing in online web portal?

Not enough man power

1. Are there any additional features you would like to see in the website?

No

1. Do you have any recommendations for us?

No comments